

Return Form

NOTE: Returned merchandise must be in saleable condition in the manufacturer's original packaging. No refund will be granted on any part that has been installed, modified or that is not in saleable condition in its original packaging. Electrical items are not returnable.

Return Procedure

1. Call or e-mail Customer Service (800.535.2002, option 7; CustomerService@BavAuto.com) to obtain a Return Authorization number.
2. Fill out the Return Form below. (If you wish, make a copy for your records.) Enclose the completed form in the box with the returned items, then pack and wrap the package securely.
3. Write your Return Authorization number and return address on the Return Label and tape it to the box using clear packing tape. For small and medium boxes, use the label below. For large boxes (e.g. muffler, bumper, wheels) use the big shipping label on page 2 of this form. Please make sure the clear packing tape covers the label completely to prevent the ink from smearing in transit.
4. Insure and ship the parcel prepaid via US Postal Service or UPS Ground. Returns sent COD or freight collect will not be accepted.

Upon receipt of your return, we will promptly exchange the item, give you store credit or issue you a refund. We accept returns within 30 days of your receiving them. Exceptions apply to damaged and/or defective items which have their own return policy. Items held more than 30 days may be exchanged for store credit only. We reserve the right to charge a handling and restocking fee.

----- (cut along dotted line) -----

Return Authorization #: _____

Note: If returning more than eight items, please use a second Returns Form.

Your e-mail: _____

We'll e-mail you regarding receipt of your return and disposition of your claim.

Product(s) to be returned

Part #	Qty.	Code*	E/SC/R**

If Exchange, item(s) to be exchanged for:

Part #	Qty.	Description

***Select a Return Code from the list below:**

CM	Changed mind	OW	Ordered wrong
CR	Core return	SW	Sold wrong
DAM	Damaged	UWI	Unhappy with item
ML	Mislabeled	OTHER	_____
DEF	Defective (describe below, then provide VIN# and Mileage):		

**** Please indicate what you would like to do:**

RF090121

- Enter **E** for Exchange the item.
- Enter **SC** for receive Store Credit.
- Enter **R** for receive a Refund.

Questions?

Please call us at 800.535.2002, option 7, or 603.427.2002.
 We're in the office Mon. thru Fri., 8am-5:30pm, Eastern time.

VIN# (last 7 digits): _____ Mileage: _____

----- (cut along dotted lines) -----

Your name and address:

Return Authorization Number:

Bavarian Autosport
275 Constitution Ave.
Portsmouth, NH 03801

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Portsmouth, NH 03801**